



HOUSE RULES

By entering the Cinema Mystica Exhibition Space, visitors automatically accept these house rules.

The doors of Cinema Mystica are open to everyone. However, to ensure an enjoyable experience for all, please familiarize yourself with and follow the rules below.

1. Opening Hours

- The exhibition is open daily from 10:00 AM to 10:00 PM. (The ticket office closes at 9:00 PM.)
- Online tickets grant fast-track entry within a designated 1-hour time slot.
- If you purchase your ticket on-site or arrive outside the time slot indicated on your online ticket, we cannot guarantee fast-track entry, and you may need to wait.
- The operator reserves the right to modify opening hours.

2. Mobile Phone Use

- Please do not use your mobile phone!
- To ensure a peaceful experience for everyone, please mute or turn off your phone, except when using it for photography.

3. Silence and Respect

- The exhibition features several installations designed for meditative immersion.
- Please avoid loud talking and disruptive behavior to respect the experience of other visitors.

4. Visiting with Children

- This immersive journey can be a fascinating experience for young children, but as a parent, it is your responsibility to teach them the difference between a playground and a museum.
- Please ensure that children's noise levels and movement are appropriate for a museum setting.
- Any damage to the exhibition or its furnishings must be compensated by the responsible individual or, for visitors under 18, their legal guardian.

5. Age Restrictions

- The exhibition is not age-restricted, but it is not recommended for children under 6 years old due to potentially unsettling light and sound effects.
- Visitors under 14 must be accompanied by an adult.



6. Photography

- Photography is only allowed without flash.
- Professional or commercial photography requires prior authorization.
- For inquiries, please contact marketing@cinemamystica.hu.
- The organizers reserve the right to ask visitors to suspend photography or leave the premises if they fail to comply with these rules.

7. Protecting the Exhibition

- Please maintain the required distance from the artworks.
- Do not litter, use open flames, or cause damage.
- Parents and guardians should pay extra attention to their children's behavior.
- Any damage caused may result in legal consequences.

8. Food & Drinks

- Eating and consuming alcoholic beverages is not allowed in the exhibition area.
- Certain events may be exceptions; in such cases, the organizers will provide prior notification.
- Drinks only allowed inside in a resealable bottle.

9. Smoking

- Smoking and the use of e-cigarettes are strictly prohibited throughout the building.

10. Pets

- Unfortunately, pets are not allowed inside the exhibition space.

11. Personal Belongings

- For your convenience, we recommend using the cloakroom on-site.
- We are not responsible for lost or forgotten items.
- We cannot be held responsible for valuables and fragile items left in the cloakroom.

The maximum size of a bag that can be placed in the cloakroom is 30x40 cm.

12. Prohibited Items

The following items are not allowed inside the exhibition space:

- Weapons or weapon-like objects
- Items or substances that pose a risk to safety or public security



- Bicycles, scooters, roller skates
- Bags larger than 20x30 cm, umbrellas

Suitcases are not allowed in exhibition area and the museum also can not store them.

13. Entry Restrictions

Entry will be denied to individuals who:

- Are under the influence of alcohol or other substances
- Are not dressed appropriately

Reception staff have the right to refuse entry if a visitor's clothing, hygiene, condition, behaviour or any other factor does not meet the exhibition's standards.

14. Photo & Video Recordings

- All photo and video materials recorded inside the exhibition space are the property of the operator and may be used freely while respecting personal rights.

15. Security Cameras

- A surveillance system operates in the exhibition halls for the safety of visitors.

16. Flashing Lights

- The exhibition contains flashing lights and strong visual effects.
- We do not recommend visiting for those who are sensitive to such effects.

For further inquiries, please contact us at hello@cinemamystica.hu

Thank you for reading! Enjoy your visit!